

Headset 320 Series

The essential all-day wired headset for business

The Cisco Headset 320 Series offers lightweight and affordable wired headsets that integrate with Cisco devices and the Webex app to provide easy setup. It also works with other popular business communications and entertainment apps.

Featuring a wired design that supports different input types, simple plug-and-play connectivity, clear audio, and enhanced productivity features, the Headset 320 Series is perfect for essential everyday use and management.



Common headset challenges:

- Difficult to balance costs, often requiring a sacrifice to quality, functionality and/or quantity deployed to remain within the budget.
- Inefficient and unproductive calls due to compatibility issues, tangled cables, or out-of-date software.
- Lack of insight into headset utilization and troubleshooting or requirement for expensive additional management tools.

Cisco Headset 300 Series benefits:

- Clear audio, a lightweight design, a bendable boom mic, and multiple input options ensures there are no trade-offs between quality and functionality.
- Full integration with the Cisco Phones, Cisco devices, Webex, and Microsoft Teams. The dedicated one button to join experience for Webex or Microsoft Teams increases efficiency and productivity the moment the headset is plugged into your PC/Mac.
- Single management and analytics in Control Hub makes asset management, firmware updates, configuration changes, and diagnostics simple

Product overview

The Headset 320 Series are a family of affordable headsets designed to maximize your investment and provide the essentials needed for everyday office work. Designed for workers that spend a lot of time wearing their headsets at the desk, they feature a plug-and-play setup, clear audio, and a lightweight, comfortable design, while saving time with productivity features like the Webex or Microsoft Teams button.



FEATURES

Integrated serviceability

Headsets are easier to deploy, manage, and service with Cisco. Centrally manage policy, profiles, default settings, and much more with Control Hub or Cisco Unified Communications Manager. See [here](#) for additional details.

Rich audio experience

Advanced single or dual-ear design and wide frequency range speakers create a full and rich sound that provides an exceptionally clear audio experience. The uni-directional noise canceling mic helps quiet noise around you, so your voice comes through crystal clear.

Lightweight, ergonomic design

These headsets are designed to feel effortless when worn for an extended period of time. They feature quality materials, including multiaxial ear cups.

Choice of connection type

The headset comes in different models for different connection types, including RJ-9, USB-A and USB-C (via USB-A to USB-C adapter). Choose the best fit for your devices and work preferences.

Headset audio tuning

Remove the guesswork associated with tuning microphone gain levels with the microphone test. Record yourself and adjust the speaking volume to best function in the desired work environment. There's also an equalization setting that can be tweaked to your taste.

One button to join

A dedicated button for Webex or Microsoft Teams allows you to get quick and easy access to your meetings and calls. Simply press the button to join your meeting, invoke the app, or to answer/hold/end your calls.



For more information about the Cisco Headset 300 Series

Please visit hardware.webex.com/products/cisco-headset-320-series